

FRINGE MARKET

A MODERN TRIM MANUFACTURER

POLICY, TERMS & RETURN CLAIMS FORM

POLICY:

Terms: All orders are paid before shipment. You may request Net 15 by requesting terms and approved by credit check. If you are approved for Net 15, any balances over 15 days are subject to a service charge of 10% late penalty and your account will be changed to CBD.

Prices: Prices are subject to change without notice. All wholesale prices are net wholesale cut yardage. Shipping and handling are additional.

Mins: We have a 1 yard min. We also only sell in whole yards.

Customs: 15 yard mins on custom orders. All custom orders are paid in full before shipment.

Reserves: We have a 7 working day hold on reserves.

Restocking Fee of 25% of returned products.

Original shipping charges are not refundable.

CFA's We do not provide CFA's on stocked items. CFA's will only be provided upon custom or special orders.

Once an order has been entered in writing, you have **24 hours to cancel the order**. After 24 hours, and once the order has been packaged for shipment, you may not cancel the order. It would then be a return with a restocking fee of 25%.

Claims for labor charges will not be allowed under any circumstances. You must review carefully your package and product before it is applied.

RETURNS:

No returns on 10 yards or less.

11 yards or more may be returned within 10 days of shipment by filing a claim and processing your return with a claims form attached. All returns are subject to a 25% restocking fee.

After 10 days no returns are permitted.

Upon receipt of shipment, you must inspect your product carefully for correct color, quality, design, and yardage. Regardless of fault, all returns must be made within 10 days of shipment. However, no products will be accepted for return if cut or already applied on finished product even within the 10 day period.

Custom or Special Orders are non refundable, and non returnable.

CLAIMS FORM

Customer: _____

Your Name: _____

Contact Phone #: _____

Email Address: _____

Dated Shipped: _____

Dated Received: _____

Product shipped to: _____

Invoice # _____

PO# _____

SM: _____

Product Name: _____

Product Color: _____

Yardage Ordered: _____

Reason for return: _____

**Please send your return with a copy of the original PO along with this Claims form, filled out, to Fringe Market 116 Lake Man Road, Eatonton, GA 31024. We will then review the claims as timely as possible.*



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